

# Grocery Voucher Competition Terms & Conditions

– Get one entry for every N\$100 that you add to your monthly instalment and stand a chance to WIN

1. Customers of Lewis Stores (Namibia) (Pty) Ltd will get one free entry into this competition for every N\$100 that they pay in addition to their contractual monthly credit instalment.
2. By entering this competition, entrant's stand a chance to be 1 of 60 who will win N\$500 in cash via a draw. Note that 40 lucky customer's names will be drawn from the Lewis Stores brand, 10 from the Best, Home and Electric brand and 10 from the Beares brand each month during the period of the competition.
3. The N\$500 cash prizes will be transferred to winners via an e-wallet payment which can be withdrawn from any FNB ATM.
4. In addition to the above, entrants will be entered into a second draw where they stand a chance to win 1 of 20 Lewis Stores (Namibia) (Pty) Ltd product vouchers to the value of N\$5000. This competition winner's draw will occur at the end of the competition period.
5. The competition is active from 1 January 2022 – 31 March 2023.
6. ENTRANTS:
  - 6.1 By entering this competition, entrants consent to their contact details being retained on Lewis Stores (Namibia) (Pty) Ltd, or its holding company Lewis Stores (Pty) Ltd's (jointly referred to as "the Company"), database and further consent to receiving marketing related communication from the Company related to its various brands or any of its affiliate/subsidiary entities.

- 6.2 The competition is only available to Namibia citizens, aged 18 and over, who have active credit accounts with Lewis Stores (Namibia) (Pty) Ltd's Lewis Stores, Best Home and Electric or Beares brands.
- 6.3 By entering the competition, entrants agree and understand that they will be entered into random draws and MAY win a prize and that there is no guarantee that they will win a prize.
- 6.4 By entering the competition, entrants agree to these terms and conditions of the competition.
- 6.5 By taking part in the competition, entrant's consent to the Company processing their personal information collected through the competition in order for it to administer the competition and for future marketing purposes.

## 7 WINNER:

- 7.1 Winners of the competition will be drawn monthly via a random selection process and winners will be notified via e-mail, SMS or telephonically shortly thereafter.
- 7.2 The winners may be required to sign an acknowledgement of receipt / consent before claiming their prize.
- 7.3 Winners must provide valid proof of Identity (official ID Book, ID card, passport or driver's licence).
- 7.4 Should you win the competition, your consent may be requested to publish your name, photograph and details of your entry into the competition on various media channels (such as, for example, brochure, website, social media, radio and other platforms).

## 8 PRIZE:

- 8.1 Entrants stand a chance to be 1 of 60 who will win N\$500 in cash via a draw and also stand a chance to win 1 of 20 Lewis Stores (Namibia) (Pty) Ltd product vouchers to the value of N\$5000 during the period of the competition.
- 8.2 Prizes are not exchangeable for cash and any portion of the prize not used, will not be refunded to winners.
- 8.3 If we are unable to contact the winner(s) of any prize after 3 attempts over 7 calendar days, such winner(s) will forfeit their prize and have no claim in respect of such prize and/or damages arising therefrom, whether foreseen or unforeseen, against Lewis Stores (Namibia) (Pty) Ltd. Upon forfeiture Lewis Stores (Namibia) (Pty) Ltd may, at its sole discretion, elect to draw another winner by means of the random selection process.
- 8.4 Any person who is a director, member, partner, employee, agent of or consultant to Lewis Stores (Namibia) (Pty) Ltd, its subsidiaries, divisions and/or associated or holding companies or any other person who directly or indirectly controls or is controlled by Lewis Stores (Namibia) (Pty) Ltd and their spouses, life partners, immediate family members and business partners may not participate in the competition.

## 9 PROTECTION OF PERSONAL INFORMATION:

- 9.1 Any personal data relating to winners or entrants will be used solely in accordance with applicable consumer protection and protection of personal information laws and will not be disclosed to any third party without the winner or entrants' prior consent.
- 9.2 By partaking in the competition, entrant's consent to their personal information being shared with the Company's employees, contractors or agents necessary for purposes of administering this competition.

9.3 The Company's privacy policy and conditions of use can be viewed on its websites.